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# North Minneapolis Meals on Wheels 2008 Annual Report



## **Mission**

North Minneapolis Meals on Wheels is dedicated to their mission of delivering nourishing meals to homebound North Minneapolis residents who are at risk nutritionally and unable to prepare their own meals.

# Executive Director's Report

*The following report highlights North Minneapolis Meals on Wheel's major accomplishments during the year 2008.*

## **Statistics**

North Minneapolis Meals on Wheels delivered a total of 38,556 nutritious meals to seniors and disabled North Minneapolis home-bound residents. The need is great; this is a fourteen percent increase over the 2007 meals total. The organization served 307 residents of North Minneapolis in 2008. The majority of the North Minneapolis Meals on Wheels recipients live at or below poverty level, are frail due to poor health, and are isolated.

North Minneapolis Meals on Wheels serves meals to an ethnically diverse population. Nearly 64 percent of all the residents we serve are American Indian/Alaskan, Asian, Native Hawaiian/Pacific Islander, Black/African American, Hispanic/Latino or are of multi-racial ethnicity. Approximately 55 percent of the 307 neighbors we serve are 60 years of age or older.

Through our partnership with Hennepin County's medical assistance program, we serve our homebound neighbors under 60 years of age. The non-senior program has grown consistently in significance over the past 8 years, most recently increasing from 7,600 meals in 2006 to 31,900 meals in 2008. Based on these trends and area demographics, the organization must continue to respond to the changing needs of the neighborhood it serves in order to remain an integral part of the health and success of the North Minneapolis community.

## **Accomplishments and Goals**

North Minneapolis Meals on Wheels was informed October 30, 2007 that they would sustain a 20% cut in funding for 2008. The Board of Directors, staff and volunteers set in motion the most dynamic and successful campaign of fundraising in the nearly forty-year history of the organization. Their leadership inspired our community to respond to the call for help and the need was met and exceeded. Our success in 2008 will enable us to be more successful in 2009; we will deliver more meals and provide the daily human contact our neighbors need. In 2009 we will offer a third meals program which will provide meals on a short term basis for those who do not qualify for the Federal Title III program or medical assistance with Hennepin County.

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North Minneapolis Meals on Wheels has been fortunate to maintain a group of committed volunteers, who have remained active, supporting the organization for many years with their time and financial support. In 2008, volunteers donated 4,048 hours of time to the organization valued at over \$60,000 dollars of unpaid work in support of our mission.

Our Customer Service Survey was sent to 139 Clients this year and we received 40 responses.

94% Always	My meals are delivery by 1:30 pm.
91% Always	My hot food is hot/cold food cold upon delivery
77% Always	Do you like the taste and size of the food?
97% Always	The office staff are courteous & Helpful
100% Always	Would you recommend the meals to others
97% Always	My meals are delivered with a warm & friendly smile
95% Good	Over all rate the meals

## Closing

Private donations, client meal contributions, church group donations, grants and Title III funds from the federal government make it fiscally possible for the organization to continue its mission. North Minneapolis Meals on Wheels takes pride in providing residents of North Minneapolis the option of remaining independent and staying in their own home. We do this by providing sustenance through meals, support via our partnership with other nonprofits, and the friendship of our volunteers and staff.

The organization is grateful once again to all volunteers, staff, members, donors and affiliates for their support and service to North Minneapolis Meals on Wheels this past year. Your service enables the Meals on Wheels mission to continue in the north Minneapolis neighborhood, providing this community with affordable assistance for independent living.

Sincerely,

Denise M. Harris  
Executive Director

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## Board of Directors

Laura Pugh, President  
Barbe Burlingame, Vice President  
Kelsey True, Secretary  
Michael Olabisi, Treasurer  
Mary Glover, Outreach Committee  
Amanuel Fekade, Finance Committee  
Katherine Norman, Correspondence

## Members

Ascension Catholic Church  
Bethel Lutheran Church  
Calvary Evangelical Lutheran Church  
Gethsemane Lutheran Church  
Luther Memorial Church  
New Salem Baptist Church  
North United Methodist Church  
Our Lady of Victory Catholic Church  
Parkway United Church of Christ  
Redeemer Lutheran Church  
River of Life Lutheran Church  
St. Anne's Catholic Church  
St. Austin's Catholic Church  
St. Bridget's Catholic Church  
St. Olaf Lutheran Church  
St. Philips Catholic Church  
Victory Lutheran Church  
Valley Community Presbyterian Church Golden Valley  
Wayman African Methodist Episcopal Church

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## **2008 Donors**

### **Churches**

Bethel Evangelical Lutheran  
Christ English Lutheran  
Luther Memorial Lutheran  
Minneapolis Area Synod ELCA  
North United Methodist Church  
North United Methodist Church Women  
Parkway United Church  
River of Life Lutheran Pairs and Spares  
Saint Austins " Ecumenical Service"  
Victory Lutheran Church

### **Individual Gifts**

Anonymous (6)  
Carol Backstrom  
James & Janet Beecher  
Mr. & Mrs. Sid Brennan  
Phyllis A Brooks  
Barbara Burlingame  
Denis Dailey  
Alice Robert-Davis  
Abdou Diouf  
Lisa & Michael Egan  
Kristin Finberg  
Bob & Jill Fox  
Robert & Janet Freeman  
Joshua Gamling & Mary F Sullivan  
Bernard & Mary Glover  
David & Jacqueline Grossklaus  
Hands on Twin Cities  
Nancy Harrington  
James & Jean Hartman  
Patti Heil  
Lucy V Hulme  
Phyllis E Just  
Marie Nygaard King  
Lisa L Koelman  
Diane L Kragh  
Mr. & Mrs. Robert Knudson  
Tim & Sandra Leese  
Vernon & Maria Leese  
Betty Lund  
William & June Macwhirter  
Carol McLain  
Katherine Norman  
Gerald J Paulson  
Julie Risser  
Clair Ryden  
Patrick Seeb  
Marlys Sporny  
Carol & Marilyn Stephney  
Wayne & Carol Stumme  
Al Swanson  
Emily J Swanson  
Mark Swanson  
Mary L Swanson  
Bjorn O Stansvik  
Karen Taylor  
Kelsey True  
Mark & Lynne True  
Mark & Joan Warne  
Karen H Wendt  
Nedy Windham  
Ralph N Wolf  
James & Jean Zieba

### **Foundations & Other Supporters**

River of Life Lutheran Church Foundation  
Saint Olaf Foundation  
Squam Lake Foundation  
Joseph and Florence Francis Family Fund  
Metro Meals on Wheels  
TCF Foundation  
Thrivent Lutheran

### **Gifts Given In Honor & Appreciation of**

Victory Lutheran Church  
Vada Boisen  
Claire Ryden  
Matthew Swanson

### **In Kind Contributions**

Holiday Companies  
St. Paul Hotel  
Millennium Hotels  
Minnesota Vikings  
Jessica Schugel  
Karen Taylor  
Robin Center Chiropractic  
Camden Music School  
Northland Inn  
Old Loq Theater  
Joke Joint Comedy Club  
McCormick & Schmick's  
Minnesota Timberwolves & Lynx  
Minnesota Twins  
Bottle House of Minnesota  
Jacquelyn Melchior  
Simplicity Professional Organizing  
Country Treasures  
Goddess of Glass  
Barbe Burlingame  
Theatre in the Round  
Science Museum  
Minnesota Wild  
Peter Moodie  
Minnesota Orchestra  
Laura Pugh  
Denise Harris  
Unisys Corporation

### **Program Support**

Hennepin County Department of Human Services  
Metropolitan Area Agency on Ageing  
Volunteers of America

We apologize for any errors or omissions.  
Accurate donor list are important to us.  
Please contact us if you are listed incorrectly:  
612-522-7335

**North Minneapolis Meals on Wheels**  
**Profit & Loss - Budget vs. Actual**  
 January through December 2008

Ordinary Income/Expense	<u>Jan - Dec 08</u>	<u>Budget</u>	<u>\$ Over Budget</u>
<b>Income</b>			
Title III - NSIP	0.00	4,289.00	-4,289.00
Title III	18,385.05	22,381.10	-3,996.05
Non-Senior Meals	97,228.92	65,720.00	31,508.92
Senior Meals	90,925.89	77,810.00	13,115.89
Program Grants	1,523.75		
Other Revenue	5,000.00		
Client Donations	12,597.03	18,830.00	-6,232.97
Client Payments	105.00		
Program Donations	27,279.04		
Interest Income	534.21		
<b>Total Income</b>	<u>253,578.89</u>	<u>189,030.10</u>	<u>64,548.79</u>
<b>Expense</b>			
Depreciation Expense	521.86		
Total Personnel	69,710.80	57,297.84	12,412.96
<b>Benefits</b>			
Benefits - Vacation	-116.24		
Benefits - Sick Pay	641.40		
Benefits - Other	5,332.87	6,325.18	-992.31
<b>Total Benefits</b>	<u>5,858.03</u>	<u>6,325.18</u>	<u>-467.15</u>
Staff Travel/Mileage	5,461.48	5,400.00	61.48
Meals Supplies/Raw Food	0.00	200.00	-200.00
Office Supplies & Equipment	1,419.73	1,000.00	419.73
Phone/Communications	2,619.08	2,600.00	19.08
Occupancy	4,950.00	5,400.00	-450.00
Caterer Contract	138,242.96	109,746.00	28,496.96
Insurance	1,556.57	1,750.00	-193.43
Professional Services	15,400.15	9,161.50	6,238.65
Postage	482.84	450.00	32.84
Printing/Advertising	2,259.83	500.00	1,759.83
Training	378.00	150.00	228.00
Volunteer Recognition	886.47	750.00	136.47
<b>Total Expense</b>	<u>249,747.80</u>	<u>200,730.52</u>	<u>49,017.28</u>
<b>Net Ordinary Income</b>	<u>3,831.09</u>	<u>-11,700.42</u>	<u>15,531.51</u>
<b>Net Income</b>	<u><u>3,831.09</u></u>	<u><u>-11,700.42</u></u>	<u><u>15,531.51</u></u>

**North Minneapolis Meals on Wheels**  
**Balance Sheet**  
As of December 31, 2008

	<b>Dec 31, 08</b>
<b>ASSETS</b>	
<b>Current Assets</b>	
<b>Checking/Savings</b>	
Treasury Account	41,806.83
Senior Checking	14,878.86
<b>Total Checking/Savings</b>	56,685.69
<b>Total Current Assets</b>	56,685.69
<b>Fixed Assets</b>	
<b>Property and Equipment</b>	
Total Property and Equipment	20,535.70
Less Accumulated Depreciation	-19,669.05
<b>Total Property and Equipment</b>	866.65
<b>Total Fixed Assets</b>	866.65
<b>TOTAL ASSETS</b>	<b>57,552.34</b>
 <b>LIABILITIES &amp; EQUITY</b>	
<b>Liabilities</b>	
<b>Current Liabilities</b>	
<b>Credit Cards</b>	
Office Depot	2.84
Sam's Club	51.83
<b>Total Credit Cards</b>	54.67
<b>Other Current Liabilities</b>	
<b>Payroll Liabilities</b>	
Payroll Liabilities - Sick Pay	2,600.40
Payroll Liabilities - Other	1,882.70
<b>Total Payroll Liabilities</b>	4,483.10
<b>Total Other Current Liabilities</b>	4,483.10
<b>Total Current Liabilities</b>	4,537.77
<b>Total Liabilities</b>	4,537.77
<b>Equity</b>	
Fund Equity	112,403.16
Retained Earnings	-63,219.68
Net Income	3,831.09
<b>Total Equity</b>	53,014.57
<b>TOTAL LIABILITIES &amp; EQUITY</b>	<b>57,552.34</b>